

Orthotic Department Tel: _____



Information for Patients

Wigs



Wigs

Your consultant has given you a prescription for a wig. You must bring this to the orthotic department before you go to the wig suppliers.

- The orthotic department does not provide your wig, but is responsible for administering the prescription charge, which is payable unless you are exempt.
- When you go to your chosen NHS supplier, they will show you a range of wigs that you can choose from at no further cost to yourself. Your consultant will specify the range that you can choose from on the prescription.
- The hospital is responsible for paying the NHS supplier the full cost of your wig within this range.

Please do not go directly to the supplier without contacting the orthotic department, as they will have to send you back to the hospital to sort out your prescription charges or complete an exemption form before they can proceed.

There are two local NHS suppliers in the Sheffield area:

MILLERS and TRENDS (see leaflets)

- NHS suppliers must meet certain standards as set by the DoH. They should offer you a service that meets your needs, including privacy during your consultation. You can visit any NHS supplier. Once you have decided which supplier you wish to use, they will contact the orthotic department for an order number, which allows them to proceed with your wig.
- The NHS supplier will also provide information about the care of your wig.
- The consultant will prescribe the material, quantity and the frequency of supply.
- The administrator in the orthotic department will answer any queries you have, please feel free to ask or telephone the department. The contact details are on the front of this leaflet.